

MOULIN DE PREZIER

RULES OF PROCEDURE

**Contract amendment,
to be returned signed when sending the deposit**

➤ Booking conditions

Reservations are made by mail, by email or by telephone. Then a letter will be sent including the booking contract, the general conditions of sale and these rules.

The reservation will be definitive only after the receipt of the signed contract with the deposit (30% of the amount of your stay), signed general conditions of sale and this document initialed and signed.

A copy of your Certificate of Civil Liability mentioning your cover in case of vacation rental will be requested on arrival.

➤ Deposit:

The deposit of **820€ per rented gîte** must be given on arrival and will be restored upon departure, after deduction of the possible costs of restoration of premises and the value of the missing or deteriorated equipment .

➤ The household deposit

The household is not included in the price.

Upon arrival, a **household deposit of 180 € per rented gîte** will be provided if the cleaning service has not been chosen at the time of booking. It will be returned after the inventory at the time of departure. **At the end of the stay, the places must be returned in the state where they were found on arrival.** If the cleaning of the equipment and the premises is not done or not good enough , **the cleaning necessary for the restoration will be systematically invoiced according to the scale noted on the contract, 150 € / gîte rented, and the household deposit will not be returned.**

➤ Terms of arrival

Arrivals are between **4 pm and 7 pm**. The arrival schedule must be communicated to the manager of the gîte at least 2 days before. The keys will be done after the inventory. If **the balance** has not been paid **15 days before the date of arrival** as mentioned in our general conditions of sale, it must be paid at the time of arrival, as well as the amount of the **tourist tax** for persons over 18 years old in the amount of **1,20 €** per night.

➤ During the stay:

You must :

- Respect the maximum accommodation capacity of 26 Persons + 4 Children in extra bed,
- Respect the peaceful and friendly surroundings of the gîte, the cleanliness of the premises, the equipment provided as well as the external environment,
- Observe the safety instructions in case of fire,
- Report any anomaly or breakdown to the site manager or to the person in charge.

It is forbidden to :

- Trouble the neighborhood,
- Smoking in the gîte (ashtrays are at your disposal outside) and using candles or incense in the rooms,
- Block emergency exits,
- Touch to the electrical equipment boxes,
- Use any cooking or heating appliances not provided in the installations,
- Eat and drink in the rooms,
- Wash and dry your laundry in the rooms (a laundry room is at your disposal),
- Hang decoration on the ceiling and move furniture apart from tables and chairs in the dining room.
- Discard confetti or use spaghetti wire bombs in the dining room or any other room, including the outside.
- Use fireworks, rockets, or firecrackers within or around the premises.

➤ Parking:

All vehicles must be parked in front of the gîte. No vehicles will be tolerated inside the enclosure of the establishment, except at the time of arrival and departure to load and unload your luggage or other things. Please do not park in front of the garage as well as in front of the access to the waste containers.

> **Noise pollution:**

There is no time limit for music to be stopped during dances. Therefore:

- Be sure to observe the current decibel,
- Be sure to leave doors and windows facing the courtyard closed,
- Be sure to use the sound system only inside the room (outdoor sound, boomers and subwoofer are strictly forbidden),
- Be sure to reduce the decibels after 2 am.

Non-compliance with these instructions may authorize the manager to stop the evening.

> **Animals:**

Pets are allowed in the establishment (excluding dogs of Category 1 & 2) at an extra charge (see price list) and only in case of total privatisation of the site.

However, they must never be locked alone in the cottages and access to the kitchen and the rooms will be strictly forbidden.

In addition, it would be better to have your pet out of the enclosure so that it can do its job freely.

> **Use of the kitchen:**

- Only store clean and only food products in the kitchen,
- Use kitchen equipment and dishes only for food,
- Switch on the hood and open the windows each time you use the kitchen,
- Stricly prohibit access to animals,
- Clean kitchen, equipment and dishes after each use.

> **Housekeeping:**

The property offers a cleaning fee (at the end of the stay) to be booked at the time of booking and an amount of 150 €/gîte rented including:

- Complete cleaning of the rooms with their bathroom,
- Cleaning of access corridors to rooms,
- Cleaning of the TV lounges (except the chimneys which you will have to clean in case of use).

The kitchen, the dining room and the toilets on the ground floor are therefore the responsibility of the client.

> **Terms of departure:**

Departures are made until 10am on weekdays and until 6pm on weekends. An inventory will be carried out before the departure of the tenants. Therefore, before your departure, **do not forget to:**

- Clean kitchen (worktop, electric piano, ovens, microwave, refrigerator, freezer, coffee makers, sink, aspirated and washed floors),
- Empty and rinse the dishwasher,
- Empty the bins, respecting the selective sorting, including those of ground floor's sanitary,
- Discard the glass bottles in the municipal containers provided for this purpose,
- Cleaning, wiping and storing dishes and kitchen equipment,
- Clean tables and chairs,
- Clean the dining room (vacuum cleaner + mops),
- Clean the ground floor's sanitary,
- Place the blankets correctly folded in the closets of their respective rooms,

Outside :

- Empty the barbecue if it has been used,
- Clean the garden tables and chairs,
- Pick up paper and other litter on the floor or in the yard,
- Remove all panels, balloons or decorations placed on the path.

> **Cancellation of reservations:**

Any cancellation must be in writing. If the cancellation is initiated by the client, the amount of the deposit already paid will be retained when the cancellation is made at least 15 days before the rental. If the cancellation is made less than 15 days before the rental, the total amount of the stay will be invoiced on the basis of the reserved services.

The cancellation may be initiated by the Moulin in case of force majeure. In this case the customer will be refunded immediately the entire amount paid.

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(Signature of the client preceded by the reading read and approved)

